#### Work hard and be kind

Greg Whateley

September 2025

Inspired by a poster I saw recently I had pause to ponder the two best pieces of advice I could possibly give to higher education graduating students (and I do) — **work hard** and **be kind**. In a world that often feels unnecessarily complex and somewhat chaotic - certain truths remain timeless. Among the simplest and most profound is a guiding mantra - "Work hard and be kind." These words, unassuming yet powerful, encapsulate values that transcend cultures, eras, and professions. They do not require privilege or special talent—only dedication and empathy.



# The importance of hard work

Without doubt hard work is the *engine* behind progress, achievement, and self-discovery. Throughout history, individuals who have reached great heights - whether in science, art, sports, or social change for that matter - have done so not merely through talent, but through relentless effort. Hard work is not just about the hours invested, it is also about the resilience to face setbacks; the discipline to persist; and the willingness to stretch beyond comfort zones.

The literature on the matter suggests that working hard does many thangs – it builds character; unlocks potential; fuels opportunity and cultivates fulfillment. Work hard does not always mean working longer hours - it often means working smarter. If you establish clear goals – and break them into manageable smaller steps - a great deal can be achieved. Consider an athlete training for years before reaching the podium; or a student mastering a subject one concept at a time. In the workplace - hard work can manifest in many ways including - taking initiative, collaborating with colleagues, and continuously seeking improvement. Over time, these small, consistent acts of effort accumulate, often yielding results that seem impossible at the outset.

### The importance of kindness

'If hard work is the <u>fuel</u> for achievement, kindness is the <u>glue</u> that holds communities together'. Being kind should not be seen as a weakness - or for that matter a luxury. Kindness is an essential component of human connection and wellbeing. Again, the literature suggests kindness does many things – it strengthens *relationships*; it boosts *wellbeing*; it creates a positive *environment/workplace*; and believe it or not – it inspires *change and innovation*.

# Combining hard work and kindness

There is no doubt in my mind that combining the two concepts – hard work and kindness – can truly be transformative. If applied to leadership, teamwork, family and community – great outcomes can be achieved. There is much talk, at the moment, about 'resilience' – In challenging times, hard work helps us endure, while kindness provides the comfort and solidarity needed to persevere.

### How to put these essential into practice

There are many ways to integrate working hard and being kind into our daily routine/lives. These include – setting personal goals; practice gratitude; offer help whenever you can; reflect and improve; and of course – lead by example.

"Work hard and be kind" may sound simple – it is not - but its impact can be significant. These principles underpin personal achievement, strengthen relationships, and enrich communities – I have witnessed it first-hand. They are accessible to all, regardless of background or circumstance. In embracing **hard work**, we discover our capacity to grow, create, and achieve. In embracing **kindness**, we affirm our shared humanity and build a better world - one act at a time.

Also worth reading -

Transformational leadership and the new reality (2025) - 6113ad 94f769b047444a0082b26903741fa569.pdf

Understanding emotional intelligence (EI) – and applying it to your leadership style and approach (2025) - 6113ad 688b923e84e44169b9420f3e8fd5d126.pdf

**Emeritus Professor Greg Whateley** is currently Chief Executive and Executive Dean at the Australian Guild of Education (Melbourne). He is a regular speaking at graduation ceremonies – and always provides these two ingredients to success.