

What needs to be on a HEP website?

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A close look at a range of quality sites (benchmarking) and an acknowledgement of Threshold Standard (7.2) that requires ‘the existence of a readily accessible public description of the provider and its operation’ (compliance) has provided a comprehensive (and appropriate) set of domains that should be available to the public.

Ideally, there are *four key domains*, (not necessarily in any order) that need to be accessible.

About Us

This focus usually includes a welcome, a bit about the provider, an overview of governance, access to policies, and blogs/publications. AGE has all the elements on the site –

At a glance – [About | Australian Guild of Music Education \(guildmusic.edu.au\)](#)

Leadership – [Leadership | Guild Music Copy](#)

Our team – [Our People | Australian Guild of Music Education \(guildmusic.edu.au\)](#)

Structure - [Structure | Guild Music Copy](#)

Policies and forms – [Policies & Forms | Guild Music Copy](#)

Contact - [Contact Us | Australian Guild of Music Education \(guildmusic.edu.au\)](#)

Courses

There should be sufficient detail about the courses on offer to enable viewers to gain an understanding of what is available - and enough detail embedded to make sensible decisions. AGE adequately covers this domain - has ample detail available in this space –

Bachelor of Music - [Study with Us | Australian Guild of Music Education \(guildmusic.edu.au\)](#)

Key course information - [Key Course Information | Guild Music Copy](#)

Course structure - [Course Structure | Guild Music Copy](#)

Entry requirements - [Entry Requirements | Guild Music Copy](#)

Fees - [Fees | Guild Music Copy](#)

How to apply - [How to Apply | Guild Music Copy](#)

Current Students

This section usually provides information for current students studying with the provider. AGE has the key elements covered -

International Students - [Students | Guild Music Copy](#)

Domestic Students - [Students | Guild Music Copy](#)

Student Life (including student orientation) - [Students | Guild Music Copy](#)

Future Students

The essentials for future students are imperative. AGE has comprehensive information available to potential students –

Student Services – [Student Services | Guild Music Copy](#)

Key dates – [Key Dates | Guild Music Copy](#)

FEE HELP – [FeeHelp | Guild Music Copy](#)

Critical Incident Reporting - [Critical Incidents | Guild Music Copy](#)

When considering what should be available on a HEP site - the essential components stress the need for easy access to information that will help *existing students* with their day-to-day operations and *future students* with sufficient detail to make sensible decisions.

It is quite usual and useful to continue refreshing and revamping your public website – given it is usually the ‘first touch’ for potential students and staff,

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